

DS3

MEGAPATH WHOLESAL

HIGHLIGHTS

Mission-critical Service—Fast, responsive, industry-standard DS3

Expert Support—Specialized DS3 support team available live 24x7x365

DS3 Hotline—Dedicated DS3 toll-free hotline for priority support

Reliable—99.99% monthly uptime and 4-hour repair targets backed by SLAs

Professional Installation—Includes site survey, basic inside wiring, and WAN router configuration

Move Up the Bandwidth Curve with MegaPath DS3 Service

More and more business customers are seeking high-capacity, high-bandwidth solutions for corporate data access, WAN connectivity, and performance-intensive applications. Expand your solutions portfolio and grow your revenue potential with reliable, nationwide MegaPath DS3 service.

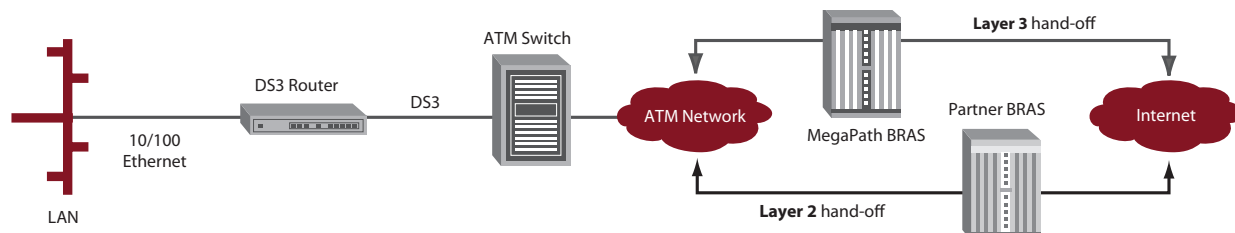
MISSION-CRITICAL INTERNET ACCESS. Serve up new performance levels to your customers with reliable and responsive MegaPath DS3 service. With four symmetrical speed options from 20 Mbps to 35 Mbps, MegaPath DS3 delivers the heavy-duty bandwidth your customers demand. MegaPath goes the extra mile to offer your customers a great experience—from site surveys and installation to maintenance to priority routing on the MegaPath nationwide network.

ENTERPRISE-CLASS SUPPORT. MegaPath has a specialized team of DS3 experts who support you 24x7x365 and a toll-free hotline dedicated to DS3 partners to help ensure a fast response. And we dispatch repair technicians after hours, on weekends, and on federal holidays to keep your customers up and running.

SERVICE LEVEL AGREEMENTS. MegaPath provides aggressive service level agreements (SLAs) that help ensure your customers get the uptime and performance they expect. Service credits are available for missed targets.

SLAS	METRIC
Service availability	99.99% monthly service availability
Time to restore service	4 hours mean time to repair (MTTR)
Network delivery	99.9%
Regional network delay	10 milliseconds (Layer 2), 70 milliseconds (Layer 3)
National network delay	130 milliseconds (Layer 2), 130 milliseconds (Layer 3)
Installation interval	45 calendar days once quote is accepted

DS3 IMPLEMENTATION



TECHNOLOGY	Industry-standard DS3 loop (not NxT1).
SPEEDS	Fractional DS3 at 20, 25, 30, and 35 Mbps symmetric speeds.
ARCHITECTURE	Private ATM network connected to IP network through 15 points of presence (POPs).
CUSTOMER PREMESIS EQUIPMENT (CPES)	Cisco 2821 ATM WAN router, one-year warranty.
INSTALLATION	Professional site survey and installation by a MegaPath technician.
QUALITY OF SERVICE	Provisioned with QoSLevel 3 to ensure priority routing over the MegaPath network.
IP CONFIGURATION	Network address translation (NAT) with one fixed public IP address and 253 usable private IP addresses, or five fixed public IP addresses; additional fixed IP addresses available for an additional fee. Available for Layer 3 only.
SUPPORT	Dedicated, advanced technical support team structured for end-to-end provisioning and problem resolution, available 24x7, even on weekends and holidays. The support number is 866.203.0436.
SLAs	Installation, service availability, repair time, and network performance financially backed by service credits for missed targets.
AVAILABILITY	MegaPath DS3 services are available as Layer 2 and Layer 3 nationwide. Execution of a DS3 service and fee module is required to order the service.

COUNT ON MEGAPATH. From our nationwide coverage to our best-of-breed broadband services, we give you the rock-solid foundation you need to succeed. Our easy-to-use order management and trouble ticket systems simplify your business, and you can count on our support 24 x 7 year round. With over 12 years’ experience, MegaPath has you covered.**CTA.** To learn more about the value MegaPath can deliver to your customers’ businesses, contact your MegaPath account representative.

Sign up today! Contact your MegaPath account executive, email wholesale@megapath.com or call us at 408-856-6712.